



Aspect Software Monthly Newsletter

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Want to help with the Aspect newsletter

Submit a question to support@aspect-software.net

OR

Visit www.aspect-software.net and submit an online comment.

We will address the most popular questions in the newsletter to better serve all of our clients.

Aspect Software Support

What is the best way to get support?

Email – support@aspect-software.net

Web – www.aspect-software.net

Online Comments / Remote Support – www.aspect-software.net

Phone – 405.721.4420

Toll Free – 800.454.3280

IMPORTANT 2010 UPDATE

It was discovered that in Aspect Software versions prior to 6.40, the fliparound date for 2 digit years starting with 2010 were reading as 1910. As a result, all information entered for sales, invoices, payroll, and scheduling for 2010 would incorrectly be read and displayed as 1910. Here are some examples:

- If you pick 010110 as a schedule week-end it goes to Tues Jan 1, 1910
- If you pick 12-31-09 (Thurs) as a schedule week-end and scroll down a day, it goes to Tues Jan 1, 1910 (not Friday Jan 1, 2010)
- From Daily Labor; if you select to add the day 010110 it goes to Jan 1, 1910, but if you select 01012010 it goes to Jan 1, 2010
- From Daily Sales typing 010110 in the date window also goes to Jan 1, 1910. However, if you go to 12-31-09 and use the right arrow it correctly goes to Friday Jan 1, 2010.

In order to correct the issue, we have released 6.40 which will fix the 2010 date issue. To upgrade to 6.40, you will simply need to obtain Aspect Linked. To upgrade, follow these steps:

Get Aspect Linked by clicking [HERE!](#)

The link will take you to an automatic download.

How to download Aspect Linked [manual](#)

How to upgrade Aspect via Aspect Linked [manual](#)

If you experience any issues with the upgrade, please open a support ticket by clicking on the "Contact Support" tab.

Aspect Linked is HERE!

Aspect Linked is a new utility designed to distribute updates, increase functionality, and increase support for Aspect Software. Additionally, Aspect Linked is an utility that will enable development to rapidly distribute new products and solutions, both integrated to Aspect Software as well as new stand alone solutions.

Aspect Linked is now available and enables you do to the following:

- ❖ Upgrade your current version of Aspect
- ❖ Open support cases
- ❖ Create interactive support tickets
- ❖ Run Diagnostics on your system
- ❖ Send files to Aspect
- ❖ And so much more!

Get Aspect Linked [NOW!](#)