



Aspect Software **IMPORTANT UPDATE**

Special Edition

Office: 800.454.3280 or 405.721.4420

Fax: 405.721.4419

Web: www.aspect-software.net

Email: info@aspect-software.net

IMPORTANT 2010 UPDATE

It was discovered that in Aspect Software versions prior to 6.40, the fliparound date for 2 digit years starting with 2010 were reading as 1910. As a result, all information entered for sales, invoices, payroll, and scheduling for 2010 would incorrectly be read and displayed as 1910. Here are some examples:

- If you pick 010110 as a schedule week-end it goes to Tues Jan 1, 1910
- If you pick 12-31-09 (Thurs) as a schedule week-end and scroll down a day, it goes to Tues Jan 1, 1910 (not Friday Jan 1, 2010)
- From Daily Labor; if you select to add the day 010110 it goes to Jan 1, 1910, but if you select 01012010 it goes to Jan 1, 2010
- From Daily Sales typing 010110 in the date window also goes to Jan 1, 1910. However, if you go to 12-31-09 and use the right arrow it correctly goes to Friday Jan 1, 2010.

In order to correct the issue, we have released 6.40 which will fix the 2010 date issue. To upgrade to 6.40, you will simply need to obtain Aspect Linked. To upgrade, follow these steps:

Get Aspect Linked by clicking [HERE!](#)

- The link will take you to an automatic download.
- **If the download doesn't start automatically and asks you to "save" or "open" the file, then Java is NOT installed and you will need to obtain it [HERE](#)**
- Java Web Start should begin and you will see a window that says "Downloading application"
- Once done downloading, you may get a prompt that says "The application's digital signature cannot be verified..." Simply check the box that says "Always trust content from this publisher" and choose "Run"
- You will get a splash screen that says "Aspect Linked" while it loads. You may also see the icon appear in the system tray next to the time
- Once loaded you will get the Aspect Linked main page on the screen as well as a desktop shortcut to "Aspect Linked"

Now that Aspect Linked is loaded, if your version is not on the latest 6.40 version, you will see an "Important" notification at the top that says "Upgrade Now". If you see this notification, you need to upgrade. Here's how:

The screenshot shows the 'Aspect Back-Office' application window. At the top, there are navigation tabs: 'Aspect Back-Office', 'Contact Support', and 'System Information'. Below the tabs, the main content area displays an 'Important' notification in red text: 'Please upgrade your copy of Aspect's back-office software before January 1, 2010 to correct an issue concerning date entries for 2010 and beyond. This issue affects schedule and invoice entries. There is no charge for the upgrade. Click the Upgrade Now button below to upgrade. It should only take a minute or so. Your license will not be affected and you do not need to contact support to do this.' Below the notification is an 'Upgrade Now' button. Underneath, there are two sections: 'Setup' and 'Version'. The 'Setup' section includes fields for 'Aspect Directory' (with a browse button), 'Active Store' (with a dropdown menu), and a 'Save Changes' button. The 'Version' section displays: 'Version: 6.36', 'Serial Number: 1000', and 'License Expires: No Expiration', with a 'Get Upgrade' button. At the bottom, there is a 'Stores' table with columns 'Store Name', 'Code', and 'Aspect Directory'. The table contains one entry: 'Barries', 'Barries', and 'C:\aspect\barries\Aspect\UST0811'.

Click on the Upgrade Now button

This is a close-up of the 'Important' notification dialog box. It features the same red text as the screenshot above: 'Please upgrade your copy of Aspect's back-office software before January 1, 2010 to correct an issue concerning date entries for 2010 and beyond. This issue affects schedule and invoice entries. There is no charge for the upgrade. Click the Upgrade Now button below to upgrade. It should only take a minute or so. Your license will not be affected and you do not need to contact support to do this.' Below the text is an 'Upgrade Now' button.

You will receive an information prompt. Read it and click "YES" to start the upgrade

Once the upgrade is completed, you will receive an information prompt that informs you that your version is now upgraded. Simply click OK

This is a screenshot of an 'Information' dialog box. It has a title bar that says 'Information' and a close button (X). The main content area contains an information icon (i) and the text: 'Aspect Back-Office has been successfully upgraded.' Below the text is an 'OK' button.

Once the upgrade is done, the page will refresh automatically and your "Version" should now be at 6.40 and you should no longer have the "Important" notification.

If you experience any issues with the upgrade, please open a support ticket by clicking on the "Contact Support" tab.