

Aspect Linked Upgrade to 6.40

Support Guide for upgrading to 6.40

Phone: 800.454.3280 or 405.721.4420 Fax: 405.721.4419 <u>www.aspect-software.net</u> <u>support@aspect-software.net</u>

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How To: Aspect Linked Upgrade to 6.40

Get Aspect Linked by clicking http://www.aspect-software.net/Aspect7/packages/aspect linked/Aspect Linked.jnlp

The link will take you to an automatic download. Java Web Start should begin and you will see a window that says "Downloading application



Once done downloading, you may get a prompt that says "The application's digital signature cannot be verified..."

Warning - Security							
The app Do you	olication's digital signature cannot be verified. want to run the application?						
Name:	Aspect Linked						
Publish From:	http://www.aspect-software.net						
Alwa	ys trust content from this publisher. Run Cancel						
1	The digital signature cannot be verified by a trusted source. Only More Information						

Simply check the box that says "Always trust content from this publisher" and choose "Run"



You will not get a splash screen that says "Aspect Linked" while it loads.



Updating displays...

You may also see the icon appear in the system tray next to the time as well as a desktop shortcut to "Aspect Linked"





Once loaded you will get the Aspect Linked main page on the screen

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Now that Aspect Linked is loaded, if your version is not on the latest 6.40 version, you will see an "Important" notification at the top that says "Upgrade Now".

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Important											
Please upgrade This issue affec a minute or so. Upgrade Now Setup	e your c ts sche Your li	copy of Aspect's b edule and invoice of cense will not be a	ack-office softwa entries. There is Iffected and you	are befo no char do not i Vei	re January 1, ge for the upg need to conta rsion	2010 to correc rade. Click the ct support to d	t an issue con <i>Upgrade Now</i> o this.	cerning da button be	ite entrie low to up	s for 2010 grade. It s	and beyond. hould only take
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Save Changes					Get Upgrade						
Stores											
Store Name Co	ode	Aspect Directory	,								
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If you see this notification, you need to upgrade.

To upgrade, click on the Upgrade Now button:

Important							
Please upgrade your copy of This issue affects schedule a a minute or so. Your license v							
Upgrade Now							

You will receive an information prompt. Read it and click "YES" to start the upgrade



Once the upgrade is completed, you will receive an information prompt that informs you that your version is now upgraded. Simply click OK



Once the upgrade is done, the page will refresh automatically and your "Version" should now be at 6.40 and you should no longer have the "Important" notification

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If you experience any issues with the upgrade, please open a support ticket by clicking on the "Contact Support" tab.